

High Commission
For the Republic of Cameroon
In Canada



Haut-Commissariat
Pour la République du Cameroun
Au Canada

No. **036** /HCO

Ottawa, **24 DEC. 2020**

COMMUNIQUE

**COMPLIANCE WITH LOCKDOWN MEASURES IN ONTARIO :
TEMPORARY SUSPENSION OF PASSPORT RENEWALS AT THE HIGH COMMISSION
OF CAMEROON IN CANADA**

Within the framework of respect of the lockdown measures taken by the Government of the Province of Ontario, the High Commission of Cameroon in Canada has the honour to bring to the attention of the Cameroonian community and the general public, the following information:

1. The suspension of passport renewal procedures for the duration of the lockdown, from Monday 28 December 2020 to Friday 22 January 2021. This service will resume as from Monday 25 January 2021. This temporary measure is intended to minimize the physical contact inherent in the passport renewal process and thus contribute to limiting any risk of spreading the virus ;

2. The imminent reopening of the passport renewal appointment portal. Users who wish to do so will therefore be able to make an appointment for the renewal of their passport and strictly adhere to the times indicated in the confirmation message of the appointment;

3. The continuation of the delivery of other consular services (visas, travel documents, legalizations, transcriptions, etc...). In accordance with the information available on the website of the High Commission, the various files must be sent by mail only, with a traceable return envelope. Users are strongly advised, in their various consular procedures, to take into account the current delivery time of postal mail, made longer due to the covid-19 crisis.

The High Commission invites the public to visit its website (<https://www.hc-cameroon-ottawa.org>) on a regular basis and can be contacted for any consular queries at the following e-mail address: consul.serv.hcam@rogers.com. -



Le Chargé d'Affaires a.i.

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